



Terms and Conditions

These are the Terms and Conditions of Bouncy Island Hire of Bouncy Castles and Equipment which are based on the standards set out by the Health and Safety Executive and the Local Authority. Please read these carefully and sign at the bottom to signify that you acknowledge and accept these Terms and Conditions.

It is the responsibility of the person/s hiring the equipment to ensure that all the reasonable steps are taken to avoid injury or cause damage to the equipment. Please ensure that the following safety instructions are followed:

1. NO Adult should use any equipment that is supplied solely for children's use. These units are intended for use by persons below the age of 16 YEARS OLD. (Please ensure no persons over this age uses the equipment)
2. A RESPONSIBLE ADULT (OVER 18 YEARS OF AGE) MUST BE SUPERVISING THE EQUIPMENT AND CHILDREN AT ALL TIMES. No person under the influence of drink or drugs should supervise or operate the equipment. Also, a responsible adult (over 18 years of age) must be present at the delivery address during delivery and collection.
3. Please have 2 forms of ID with at least one photo and your home address. For example, your driving license, your passport, a recent utility bill or bank statement (This is essential for hires in venues/halls). Our delivery team may also request to take a photograph of the responsible person alongside the equipment for additional security purposes (Any photos taken will be deleted on collection of equipment). We reserve the right to refuse hire.
4. Please have full payment in cash ready to pay the delivery team (unless you have paid by another method in advance). Sorry we do not except cheques or card payments to the driver.
5. PLEASE NOTE: IF YOU DON'T HAVE I.D. & PAYMENT ON DELIVERY, OUR DELIVERY TEAM MAY CANCEL YOUR ORDER.
6. Always ensure the equipment is not overcrowded, and limit numbers according to the age and size of people using it. ALWAYS AVOID A MIX OF LARGE AND SMALL CHILDREN AT THE SAME TIME.
7. DO NOT allow anyone to bounce on the front step as children could easily bounce off the inflatable and get hurt. The step is there to assist users to get on and off! Always enter and exit the inflatable from the front of the step and not the sides. Any safety mats supplied are to be kept in position and users must enter and exit the bouncy castle via the matted area (Full adult supervision required!).
8. Ensure that no person with a history of Heart, Neck or Back Problems, High Blood Pressure, Joint Weakness or any person with a history of known medical disabilities are allowed to use the equipment. Also, any person who feels unwell should be removed immediately.
9. Climbing, hanging or sitting on the side walls is DANGEROUS and MUST NOT be allowed.
10. Children should not be pushing, colliding, fighting, attempting somersaults, wrestling, running or behaving in a manner likely to cause injury, damage or distress to others or the equipment.
11. Do not allow anyone to be on the inflatable during inflation or deflation as this could damage both the equipment and injure the user.
12. Where applicable ensure a safety zone of 6 feet (2 metres - subject to initial safety survey) around the equipment is kept clear at all times and use anchors provided. Occasionally check that the inflatable equipment is securely anchored/pegged down.
13. All shoes, glasses, jewellery and badges MUST be removed before using the equipment.
14. NO face paints, party poppers, coloured streamers, SILLY STRING, food, drinks, sweets, chewing gum, pens, water (hosepipes, water pistols etc), soapy water (to create foam!), pets, toys, barbecues, smoking, shoes or sharp objects are to be allowed on or near the equipment. This will avoid both choking hazards and potential soiling of the equipment. Cleaning charges apply. This charge is NORMALLY FROM **£50.00** but maybe more depending on the severity of the soiling. Any soiling damage will be charged as per contract.

15. Do not glue/stick/attach or hang any notices or signs to the bouncy castle and equipment as this can cause injury to the users and this normally also leaves a sticky residue on the equipment which is very difficult to remove. Cleaning charges apply.

16. ACCIDENTS: In the event of an accident occurring, please notify us immediately by telephone on: **07545 352408** Full details must be recorded in writing, including: name and address of injured party, date, time and place of incident, circumstances of accident, responsible supervising adult.

17. Once the inflatable has been set up by our delivery team, do not move or reposition the inflatable without our permission. Failure to comply may result in injury to users, any insurance invalidated and also damage to our equipment. Any damage caused by the Hirer moving or repositioning the inflatable without our permission shall deem the Hirer liable for full repair or replacement costs in addition to any loss of business as a result of such loss or damage as per hire contract.

18. Please leave the inflatables running at all times, even during light rain. However, it is strongly recommended that the inflatable should not be used in high winds or wet conditions. Please only switch off the inflatable during extremely high winds and/or torrential rain. After rain showers, any wetness including bubbling (which is normal) can be dried with the aid of a towel. We reserve the right to cancel and/or collect the equipment at any time if severe weather warning comes into force.

19. Any damage to the equipment caused by misuse, neglect, loss or failure to follow these conditions, shall deem the Hirer liable for full repair or replacement costs in addition to any court costs or any loss of business as a result of such loss or damage as per hire contract.

20. Bouncy Island cannot be held liable for any damage to property (indoors or outdoors) whilst delivering or collecting equipment. It is the Hirers responsibility to ensure that our delivery team has adequate access and clearances.

21. Any extension cables which cannot be safely rooted out of the way of pedestrian traffic will need to be taped down and untaped at the end of the hire by the Hirer or covered with suitable shielding/matting or equivalent.

22. It is the Hirers responsibility to arrange adequate supervision of the children or vulnerable adults during setting up and packing away of the inflatable and equipment. Do not allowed the children or vulnerable adults to touch the equipment during setting up and packing away. Bouncy Island cannot be held responsible for children or vulnerable adults getting hurt on our equipment during setting up and packing away.

23. CANCELLATIONS: You can cancel at any time up to 24 hours before your booking. Please call us on **07545 352408** to do this. Cancellations within 24 hours of your party booking will leave the customer liable to cover the full cost of hire.

24. We reserve the right to refuse hire in the event that the Hirer or the Hirer's property is deemed unsuitable by us. Please check the sizes of the equipment and clearances required before delivery as full payment is due if inadequate space is available.

IF YOU ARE UNSURE ABOUT ANYTHING, CONTACT US ON 07545 352408

Please note that ALL persons using the equipment do so AT THEIR OWN RISK. The person/s or organisation hiring such equipment will be responsible/liable for any damage or injury occurring from or as a result of misuse, neglect or reckless use of such equipment hired. The guidelines above are for the safety of all people using this equipment, and it is the sole responsibility of the Hirer to ensure they are fully adhered to at all times.

PLEASE NOTE: OVERNIGHT HIRE IS AVAILABLE FOR ADDITIONAL COST (subject to term and conditions)

Bouncy Island cannot except any responsibility for any injuries sustained by anyone using the equipment hired.

DECLARATION (You will be required to sign a copy of this disclaimer on delivery)

I have read, understood and agree to abide by these conditions of hire. (I am aware that whilst in my care I am fully responsible for the inflatable and equipment and will pay for any loss or damages that may occur).

I hereby agree to abide by the terms and conditions listed above

Hiring Items /Package:

Name of Hirer:

Signature of Hirer

Date of Hire: